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State Resource Guide

North Carolina

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State Agencies and Organizations

United States Senators

Please see <http://www.mda.org/get-involved/advocacy/resources/government>

Official State Web Site

<http://www.ncgov.com>

State Department of Education: Special Education

Public Schools of North Carolina, Exceptional Children Division

Phone: (919) 807-3969

Fax: (919) 807-3243

Website: <http://www.ncpublicschools.org/ec>

Address: 301N Wilmington Street, 6th Floor
Raleigh, NC 27601-2825

Mailing Address: Department of Public Instruction
6356 Mail Service Center
Raleigh, NC 27699-6356

State Coordinator for No Child Left Behind (NCLB)

Public Schools of North Carolina, No Child Left Behind

Phone: (919) 218-9239

Website: <http://www.ncpublicschools.org/nclb>

Address: 301N Wilmington Street,
Raleigh, NC 27601-2825

Programs for Infants and Toddlers with Disabilities: Infant/Toddler

North Carolina Department of Health and Human Services, Infant Toddler Program

Phone: (919) 707-5520

Fax: (919) 870-4834

Website: <http://www.ncei.org/ei/itp.html>

Address: 5605 Six Forks Road
Raleigh, NC 27609

Mailing Address: 1916 Mail Service Center
Raleigh, NC 27699-1916

Programs for Children with Disabilities: Early Childhood

Office of School Readiness

Phone: (919) 981-5300
Fax: (919) 855-6840
Website: <http://www.osr.nc.gov/Preschool/indexNEW08.asp>
Address: 1110 Navaho Drive, Suite 301
Raleigh, NC 27609
Mailing Address: 2075 Mail Service Center
Raleigh, NC 27699-2075

Public Schools of North Carolina, Exceptional Children Division

Phone: (919) 807-3969
Fax: (919) 807-3243
Website: <http://www.ncpublicschools.org/ec>
Address: 301N Wilmington Street, 6th Floor
Raleigh, NC 27601-2825
Mailing Address: Department of Public Instruction
6356 Mail Service Center
Raleigh, NC 27699-6356

State Vocational Rehabilitation Agency

North Carolina Department of Health and Human Services, Division of Vocational Rehabilitation

Phone: (919) 855-3500
TTY: (919) 855-3579
Fax: (919) 733-7968
Website: <http://dvr.dhhs.state.nc.us>
Address: 2801 Mail Services Center
Raleigh, NC 27699-2801

Rehabilitation Services Administration

North Carolina State Liaison
Phone: (202) 245-6037
Website: <http://www.ed.gov/about/offices/list/osers/rsa/index.html>
Address: 400 Maryland Ave, S.W.
Washington, DC 20202-2800

Job Accommodation Network (U.S. Department of Labor, Office of Disability Employment Policy)

Phone: (800) 526-7234 (V) or (877) 781-9403 (TTY)
Website: <http://www.jan.wvu.edu/>

Coordinator for Transition Services

Public Schools of North Carolina, Exceptional Children Division

Phone: (919) 807-3989
Fax: (919) 807-3243
Website: <http://www.ncpublicschools.org/ec>
Address: 301N Wilmington Street, 6th Floor
Raleigh, NC 27601-2825
Mailing Address: Department of Public Instruction
6356 Mail Service Center
Raleigh, NC 27699-6356

State Mental Health Representative

North Carolina Division of Mental Health, Developmental Disabilities and Substance Abuse Services

Phone: (919) 733-7011

Fax: (919) 508-0951

TTY: (919) 733-4851

Toll free TTY: (877) 452-2514

Email: contactdmh@ncmail.net

Website: <http://www.ncdhhs.gov/mhddsas/index.htm>

Address: Albemarle Building, 325 N. Salisbury St.
Raleigh, NC

Mailing Address: 3001 Mail Service Center
Raleigh, NC 27699-3001

National Alliance on Mental Illness North Carolina

Phone: (919) 788-0801

Helpline: (800) 451-9682

Fax: (919) 788-0906

Email: mail@naminc.org

Website: <http://www.naminc.org>

Address: 309 W. Millbrook Road Ste. 121
Raleigh, NC 27609

Programs for People with Developmental Disabilities

North Carolina Division of Mental Health, Developmental Disabilities and Substance Abuse Services

Phone: (919) 733-7011

Fax: (919) 508-0951

TTY: (919) 733-4851

Toll free TTY: (877) 452-2514

Email: contactdmh@ncmail.net

Website: <http://www.ncdhhs.gov/mhddsas/index.htm>

Address: Albemarle Building, 325 N. Salisbury St.
Raleigh, NC

Mailing Address: 3001 Mail Service Center
Raleigh, NC 27699-3001

Councils on Developmental Disabilities

The North Carolina Council on Developmental Disabilities

Phone: (919) 420-7901 (voice/TDD)

Toll free: (800) 357-6916 (voice/TDD)

Fax: (919) 420-7917

Website: www.nccdd.org

Address: 3801 Lake Boone Trail, Suite 250
Raleigh, NC 27607

Protection and Advocacy Agency

Disability Rights North Carolina

Phone: (919) 856-2195

Toll free: (877) 235-4210

Fax: (919) 856-2244

Email: info@disabilityrightsncc.org

Website: <http://www.disabilityrightsncc.org>

Address: 2626 Glenwood Avenue, Suite 550
Raleigh, NC 27608

Client Assistance Program

North Carolina Client Assistance Program

Phone: (919) 855-3600 (Voice/TTY)

Toll free: (800) 215-7227

Fax: (919) 715-2456

Email: NCCAP@ncmail.net

Website: <http://cap.state.nc.us/index.htm>

Address: 805 Ruggles Drive
Raleigh, NC 27603

Mailing Address: 2806 Mail Service Center
Raleigh, NC 27699-2806

Programs for Children with Special Health Care Needs

North Carolina Department of Health and Human Services, Children and Youth

Phone: (800) 737-3028

Website: <http://www.ncdhhs.gov/childrenandyouth/index.htm#top>

State CHIP Program (health care for low-income uninsured children)

North Carolina Health Choice for Children

North Carolina Department of Health and Human Services, Division of Medical Assistance

Phone: (919) 855-4400

Toll free: (800) 662-7030 (English/Spanish)

Website: <http://www.dhhs.state.nc.us/dma/cpcont.htm>

Telecommunications Relay Services for Individuals who are Deaf, Hard of Hearing or with Speech Impairments

TTY: (800) 548-2546

Phone: (800) 548-2547

For national relay services, please visit <http://www.deafzone.com/relay/>.

Regional ADA Technical Assistance Center

National Network of ADA Centers

Phone: (800) 949-4232 (V/TTY)

Southeast ADA Center (Project of the Burton Blatt Institute – Syracuse University)

Phone: (404) 541-9001 (V/TTY)

Fax: (404) 541-9002

Email: sedbtacproject@law.syr.edu

Website: www.sedbtac.org

Address: 1419 Mayson Street
Atlanta, GA 30324

University Centers for Excellence in Developmental Disabilities

Center for Development and Learning, University of North Carolina-Chapel Hill

Phone: (919) 966-5171

Fax: (919) 966-2230

Website: <http://www.cdl.unc.edu>

Address: CB# 7255, University of North Carolina-Chapel Hill
Chapel Hill, NC 27599

Technology-Related Assistance

North Carolina Assistive Technology Program

Website: <http://www.ncatp.org/index.htm>

Please see the above website of the complete contact information of the office in your area.

State Mediation System

Public Schools of North Carolina, Exceptional Children Division Dispute Resolution Services

Phone: (919) 807-3979

Fax: (919) 807-3755

Website: <http://www.ncpublicschools.org/ec/policy/dispute>

Address: 301N Wilmington Street, 6th Floor

Raleigh, NC 27601-2825

Mailing Address: Department of Public Instruction

6356 Mail Service Center

Raleigh, NC 27699-6356

Special Format Library

North Carolina Library for the Blind and Physically Handicapped

Phone: (919) 733-4376

Toll free: (888) 388-2460

TDD: (919) 733-1462

Fax: (919) 733-6910

Email: ncldbph@ncmail.net

Website: <http://statelibrary.dcr.state.nc.us/lbph/Lbph.htm>

Address: 1811 Capital Blvd.

Raleigh, NC 27635

State Department on Aging

North Carolina Department of Health and Human Services, Division of Aging and Adult Services

Phone: (919) 733-3983

Fax: (919) 733-0443

Website: <http://www.dhhs.state.nc.us/aging/home.htm>

Address: Taylor Hall, 693 Palmer Drive

Raleigh, NC

Mailing Address: 2101 Mail Service Center

Raleigh, NC 27699-2101

State Medicare and Medicaid

North Carolina Department of Health and Human Services, Division of Medical Assistance

Phone: (919) 855-4400

Toll free: (800) 662-7030 (English/Spanish)

TTY: (919) 733-4851

Toll free TTY: (877) 452-2514

Email: care.line@ncmail.net

Website: <http://www.ncdhhs.gov/dma>

Medicare

Phone: (800) MEDICARE

Website: www.medicare.gov

Address: Centers for Medicare & Medicaid Services

7500 Security Boulevard

Baltimore, MD 21244-1850

Social Security Administration

Phone: (800) 772-1213
TDD service: (800) 325-0778
Website: <http://www.ssa.gov>

Visit the website above for the location and phone number of the office in your city.

Veterans Affairs

North Carolina Division of Veterans Affairs

Phone: (919) 733-3851
Fax: (919) 733-2834
Email: ncdva.aso@ncmail.net
Website: <http://www.ncveterans.net/index.htm>
Address: 1325 N. Salisbury Street
Raleigh, NC 27601
Mailing Address: 1315 Mail Service Center
Raleigh, NC 27699-1315

Organizations Especially for Parents

Parent Training and Information Center (PTI)

Exceptional Children's Assistance Center

Phone: (704) 892-1321
Parent Info Line: (800) 962-6817
Fax: (704) 892-5028
Email: ecac@ecacmail.org
Website: <http://www.ecac-parentcenter.org>
Address: 907 Barra Row, Suites 102/103
Davidson, NC 28036

Other Disability-Related Resources

Easter Seals/ United Cerebral Palsy North Carolina

Phone: (919) 783-8898
Toll free: (800) 662-7119
Fax: (919) 782-5486
Website: http://nc.easterseals.com/site/PageServer?pagename=NCDR_homepage
Address: 2315 Myron Drive
Raleigh, NC 27607

Community Information and Referral

United Way of North Carolina

Phone: 211
Website: <http://www.nc211.org>

Statewide Independent Living Council (SILC)

Phone: (713) 520-0232 (Voice/TTY)

Fax: (713) 520-5785

Email: ilru@ilru.org

Website: <http://www.ilru.org/index.html>

Address: 2323 S. Shepherd, Suite 1000
Houston, TX 77019

See the above website for a list of independent living centers in North Carolina.