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State Resource Guide

Massachusetts

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State Agencies and Organizations

United States Senators

Please see <http://www.mda.org/get-involved/advocacy/resources/government>

Official State Web Site

www.mass.gov

State Department of Education: Special Education

Massachusetts Department of Elementary and Secondary Education, Special Education

Phone: (781) 338-3375

Fax: (781) 338-3371

Website: <http://www.doe.mass.edu/sped>

Address: 350 Main Street

Malden, MA 02148-5023

State Coordinator for No Child Left Behind (NCLB)

Massachusetts Department of Elementary and Secondary Education, No Child Left Behind

Website: <http://www.doe.mass.edu/nclb>

Address: 350 Main Street

Malden, MA 02148-5023

Please see the above website for the specific contact information of the coordinator of each Title section.

Programs for Infants and Toddlers with Disabilities: Infant/Toddler

Office of Health and Human Services, Early Intervention Program

Phone: (800) 905-8437 [(800) 905-TIES]

Website:

[http://www.mass.gov/?pageID=eohhs2subtopic&L=6&L0=Home&L1=Consumer&L2=Community+Health+and+Safety&L3=Family+and+Community+Health&L4=Early+Childhood&L5=Early+Intervention+\(EI\)&sid=Eeohhs2](http://www.mass.gov/?pageID=eohhs2subtopic&L=6&L0=Home&L1=Consumer&L2=Community+Health+and+Safety&L3=Family+and+Community+Health&L4=Early+Childhood&L5=Early+Intervention+(EI)&sid=Eeohhs2)

Programs for Children with Disabilities: Early Childhood

Department of Early Education and Care

Phone: (617) 988-6600

Fax: (617) 988-2451

Email: Office@massmail.state.ma.us

Website: <http://www.eec.state.ma.us/ChildrenWithSpecialNeeds.aspx>

Address: 51 Sleeper Street, 4th floor
Boston, MA 02210

State Vocational Rehabilitation Agency

Massachusetts Rehabilitation Commission, Vocational Rehabilitation Services

Phone: (800) 245-6543 (Voice/ TTY)

Website:

<http://www.mass.gov/?pageID=eohhs2subtopic&L=4&L0=Home&L1=Consumer&L2=Disability+Services&L3=Vocational+Rehabilitation+Services&sid=Eeohhs2>

Address: 27 Wormwood Street,
Boston, MA 02210-1616

Rehabilitation Services Administration

Massachusetts State Liaison

Phone: (202) 245-6077

Website: <http://www.ed.gov/about/offices/list/osers/rsa/index.html>

Address: 400 Maryland Ave, S.W.
Washington, DC 20202-2800

Job Accommodation Network (U.S. Department of Labor, Office of Disability Employment Policy)

Phone: (800) 526-7234 (V) or (877) 781-9403 (TTY)

Website: <http://www.jan.wvu.edu/>

Coordinator for Transition Services

Massachusetts Rehabilitation Commission, Vocational Rehabilitation Services for Highschool Students with Disabilities

Phone: (800) 245-6543 (Voice/ TTY)

Website:

http://www.mass.gov/?pageID=eohhs2terminal&L=5&L0=Home&L1=Consumer&L2=Family+Services&L3=Services+for+Youth&L4=Services+for+Youth+with+Disabilities&sid=Eeohhs2&b=terminalcontent&f=mrc_c_vr_voc_students&csid=Eeohhs2

Address: 27 Wormwood Street,
Boston, MA 02210-1616

State Mental Health Representative

Office of Health and Human Services, Department of Mental Health

Phone: (617) 626-8000

TTY: (617) 727-9842

Email: dmhinfo@dmh.state.ma.us

Website:

<http://www.mass.gov/?pageID=eohhs2agencylanding&L=4&L0=Home&L1=Government&L2=Departments+and+Divisions&L3=Department+of+Mental+Health&sid=Eeohhs2>

Address: 25 Staniford Street
Boston, MA 02114

National Alliance on Mental Illness

Phone: (781) 938-4048
Fax: (781) 938-4069
Information and Referral Line: (800) 370-9085
Website: <http://www.namimass.org>
Address: 400 West Cummings Park, Suite 6650
Woburn, MA 01801

Programs for People with Developmental Disabilities

Massachusetts Office on Disability

Phone: (617) 727-7440
Toll free: (800) 322-2020 (V/TTY)
Fax: (617) 727-0965
Website: <http://www.mass.gov/mod/default.html>
Address: One Ashburton Place, Room 1305
Boston, MA 02108

Councils on Developmental Disabilities

Massachusetts Developmental Disabilities Council

Phone: (617) 770-7676
Fax: (617) 770-1987
TTY: (617) 770-9499
Website: <http://www.mass.gov/mddc/index2.html>
Address: 1150 Hancock Street
Third Floor, Suite 300
Quincy, MA 02169-4340

Protection and Advocacy Agency

Disability Law Center Inc.

Phone: (617) 723-8455
Toll free: (800) 872-9992
TTY: (617) 227-9464
Toll free TTY: (800) 381-0577
Fax: (617) 723-9125
Website: <http://www.dlc-ma.org>
Address: 11 Beacon Street, Suite 925
Boston, MA 02108

Client Assistance Program

Massachusetts Office on Disability, Client Assistance Program

Phone: (617) 727-7440
Toll free: (800) 322-2020 (V/TTY)
Fax: (617) 727-0965
Website: <http://www.mass.gov/mod/default.html>
Address: One Ashburton Place, Room 1305
Boston, MA 02108

Programs for Children with Special Health Care Needs

Bureau of Family Health and Nutrition

Care Coordination for Children with Special Health Care Needs

Phone: (617) 624-5966

Fax: (617) 624-5990

TTY: (617) 624-5992

Community Support Line: (800) 882-1435

Website:

http://www.mass.gov/?pageID=eohhs2terminal&L=5&L0=Home&L1=Government&L2=Departments+and+Divisions&L3=Department+of+Public+Health&L4=Programs+and+Services+A+-+J&sid=Eeohhs2&b=terminalcontent&f=dph_com_health_special_needs_c_care_coordination&csid=Eeohhs2

Address: 250 Washington Street

Boston, MA 02108

State CHIP Program (health care for low-income uninsured children)

MassHealth Enrollment Center

Phone: (888) 665-9993

TTY: (888) 665-9997

Website:

<http://www.mass.gov/?pageID=eohhs2agencylanding&L=4&L0=Home&L1=Government&L2=Departments+and+Divisions&L3=MassHealth&sid=Eeohhs2>

Telecommunications Relay Services for Individuals who are Deaf, Hard of Hearing or with Speech Impairments

TTY: (800) 548-2546

Phone: (800) 548-2547

For national relay services, please visit <http://www.deafzone.com/relay/>.

Regional ADA Technical Assistance Center

National Network of ADA Centers

Phone: (800) 949-4232 (V/TTY)

DBTAC – New England ADA Center

Phone: (617) 695-1225 (Voice/TTY)

Toll free: (800) 949-4232 (Voice/TTY)

Fax: (617) 482-8099

Email: ADAinfo@NewEnglandADA.org

Website: www.NewEnglandADA.org

Address: 180-200 Portland Street, Suite 1

Boston, MA 02114

University Centers for Excellence in Developmental Disabilities

Institute for Community Inclusion/UCEDD, University of Massachusetts Boston

Phone: (617) 287-4300

Fax: (617) 287-4352

TTY: (617) 287-4350

Email: ici@umb.edu

Website: <http://www.communityinclusion.org>

Address: 100 Morrissey Blvd.

Boston, MA 02125

Technology-Related Assistance

MassMATCH, Massachusetts Rehabilitation Commission

Phone: (617) 204-3851
Toll free: (866) 682-9955
Fax: (617) 204-3887
Email: massmatch@state.ma.us
Website: <http://www.massmatch.org>
Address: 27 Wormwood Street
Boston, MA 02212-1616

State Mediation System

Massachusetts Department of Elementary and Secondary Education

Special Education Appeals, Dartmouth Office
Phone: (781) 338-3000
TTY: (800) 439 2370
Website: <http://www.doe.mass.edu/bsea>
Address: 11 Dartmouth St.
Malden, MA 02148-5023

Special Format Library

Massachusetts Board of Library Commissioners, Braille and Talking Book Library Services

Phone: (617) 725-1860
Toll free: (800) 952-7403
Fax: (617) 725-0140
Website: <http://mbclc.state.ma.us/libraries/braille/index.php>
Address: 98 North Washington St., Suite 401
Boston, MA 02114

State Department on Aging

Executive Office of Elder Affairs

Phone: (617) 727-7750
Toll free: (800) 243-4636 (nationwide)
TTY: (800) 872-0166
Fax: (617) 727-9368
Website: <http://www.mass.gov/?pageID=eldershomepage&L=1&L0=Home&sid=Eelders>
Address: One Ashburton Place, Fifth floor
Boston, MA 02108

State Medicare and Medicaid

MassHealth Enrollment Center

Phone: (888) 665-9993
TTY: (888) 665-9997
Website:
<http://www.mass.gov/?pageID=eohhs2agencylanding&L=4&L0=Home&L1=Government&L2=Departments+and+Divisions&L3=MassHealth&sid=Eeohhs2>

Medicare

Phone: (800) MEDICARE
Website: www.medicare.gov
Address: Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, MD 21244-1850

Social Security Administration

Phone: (800) 772-1213
TDD service: (800) 325-0778
Website: <http://www.ssa.gov>

Visit the website above for the location and phone number of the office in your city.

Veterans Affairs

Department of Veterans Services

Phone: (617) 210-5480
Fax: (617) 210-5755
Email: MDVS@vet.state.ma.us
Website: <http://www.mass.gov/veterans>
Address: 600 Washington St., Suite 1100
Boston, MA 02111

Organizations Especially for Parents

Parent Training and Information Center (PTI)

Federation for Children with Special Needs

Phone: (617) 236-7210
Toll free: (800) 331-0688 (in MA)
Fax: (617) 572-2094
Email: fcsninfo@fcsn.org
Website: <http://fcsn.org/index.php>
Address: 1135 Tremont Street, Suite 420
Boston, MA 02120

Other Disability-Related Resources

Easter Seals Massachusetts

Phone: (800) 922-8290
TTY: (800) 564-9700
Fax: (508) 831-9768
Email: info@eastersealsma.org
Website: http://ma.easterseals.com/site/PageServer?pagename=MADR_homepage
Address: 484 Main Street
Worcester, MA 01608

Community Information and Referral

Chesapeake HELPS!

Phone: (866) 722-HLPS (4577)
Email: info@chesapeakehelps.org
Website: <http://www.chesapeakehelps.org/main.htm>
Address: P.O. Box 8
Wye Mills, MD 21679

Statewide Independent Living Council (SILC)

Phone: (713) 520-0232 (Voice/TTY)

Fax: (713) 520-5785

Email: ilru@ilru.org

Website: <http://www.ilru.org/index.html>

Address: 2323 S. Shepherd, Suite 1000
Houston, TX 77019

See the above website for a list of independent living centers in Massachusetts.