

# State Resource Guide

## Iowa

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## **State Agencies and Organizations**

### **United States Senators**

Please see <http://www.mda.org/get-involved/advocacy/resources/government>

### **Official State Web Site**

<http://www.iowa.gov/state/main/index.html>

### **State Department of Education: Special Education**

#### **Department of Education, Special Education**

PK-12 Education Student & Family Support Services

Phone: (515) 281-4030

Fax: (515) 242-6019

Website: [http://www.iowa.gov/educate/index.php?option=com\\_content&task=view&id=574&Itemid=591](http://www.iowa.gov/educate/index.php?option=com_content&task=view&id=574&Itemid=591)

Address: Grimes State Office Building

400 E 14th St

Des Moines, IA 50319-0146

### **State Coordinator for No Child Left Behind (NCLB)**

#### **Department of Education, Special Education**

PK-12 Education Student & Family Support Services

Phone: (515) 281-4030

Fax: (515) 242-6019

Website: [http://www.iowa.gov/educate/index.php?option=com\\_content&task=view&id=574&Itemid=591](http://www.iowa.gov/educate/index.php?option=com_content&task=view&id=574&Itemid=591)

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400 E 14th St

Des Moines, IA 50319-0146

### **Programs for Infants and Toddlers with Disabilities: Infant/Toddler**

#### **Early Access Iowa**

Phone: (888) IAKIDS [(888) 425-4371]

Email: [earlyaccessia@vnsdm.org](mailto:earlyaccessia@vnsdm.org)

Website: [www.EarlyACCESSIowa.org](http://www.EarlyACCESSIowa.org)

Alternate Website:

[http://www.iowa.gov/educate/index.php?option=com\\_content&task=view&id=633&Itemid=1270](http://www.iowa.gov/educate/index.php?option=com_content&task=view&id=633&Itemid=1270)

Address: Grimes State Office Building

400 E 14th St

Des Moines, IA 50319-0146

## **Programs for Children with Disabilities: Early Childhood**

### **Department of Education, Early Childhood Special Education**

Phone: (515) 281-5433

Alternate Phone: (515) 281-5502

Website:

[http://www.iowa.gov/educate/index.php?option=com\\_content&view=article&id=643&Itemid=1271](http://www.iowa.gov/educate/index.php?option=com_content&view=article&id=643&Itemid=1271)

Address: Grimes State Office Building

400 E 14th St

Des Moines, IA 50319-0146

## **State Vocational Rehabilitation Agency**

### **Iowa Vocational Rehabilitation Services**

Phone: (515) 281-4211 (V/TTY)

Fax: (515) 281-7645

Website: <http://www.ivrs.iowa.gov>

Address: 510 East 12th Street

Des Moines, IA 50319-0240

For TTY, call Iowa Relay at 711 or (800) 735-2942, and ask for the phone number that you wish to contact.

## **Rehabilitation Services Administration**

Iowa State Liaison

Phone: (202) 245-7313

Website: <http://www.ed.gov/about/offices/list/osers/rsa/index.html>

Address: 400 Maryland Ave, S.W.

Washington, DC 20202-2800

## **Job Accommodation Network (U.S. Department of Labor, Office of Disability Employment Policy)**

Phone: (800) 526-7234 (V) or (877) 781-9403 (TTY)

Website: <http://www.jan.wvu.edu/>

## **Coordinator for Transition Services**

### **Department of Education, Secondary Transition Services**

Phone: (515) 281-5265

Website: [http://www.iowa.gov/educate/index.php?option=com\\_content&view=article&id=1599:secondary-transition&catid=811:iep&Itemid=2378](http://www.iowa.gov/educate/index.php?option=com_content&view=article&id=1599:secondary-transition&catid=811:iep&Itemid=2378)

Address: Grimes State Office Building

400 E 14th St

Des Moines, IA 50319-0146

## **State Mental Health Representative**

### **Iowa Department of Human Services, Mental Health and Disability Services**

Phone: (515) 281-0385

Fax: (515) 242-6036

Email: [contactdhs@dhs.state.ia.us](mailto:contactdhs@dhs.state.ia.us)

Website: <http://www.dhs.state.ia.us/mhdd/index.html>

### **National Alliance on Mental Health Iowa**

Phone: (515) 254-0417

Toll free: (800) 417-0417

Fax: (515) 254-1103

Email: [info@namiiaowa.com](mailto:info@namiiaowa.com)

Website: <http://www.namiiaowa.com>

Address: 5911 Meredith Drive Suite E

Des Moines, IA 50322-1903

### **Programs for People with Developmental Disabilities**

#### **Iowa Department of Human Services, Mental Health and Disability Services**

Phone: (515) 281-0385  
Fax: (515) 242-6036  
Email: [contactdhs@dhs.state.ia.us](mailto:contactdhs@dhs.state.ia.us)  
Website: <http://www.dhs.state.ia.us/mhdd/index.html>

#### **Iowa Division of Persons with Disabilities**

Phone: (888) 219-0471 (V/TTY)  
Fax: (515) 242-6119  
Email: [dhrr.disabilities@iowa.gov](mailto:dhrr.disabilities@iowa.gov)  
Website: <http://www.state.ia.us/dhrr/pd>  
Address: Lucas State Office Building Second Floor  
Des Moines, IA 50319

### **Councils on Developmental Disabilities**

#### **Iowa Governor's Developmental Disabilities Council**

Phone: (515) 281-9082  
Toll free: (800) 452-1936 (TTY/Voice)  
Fax: (515) 281-9087  
Website: <http://idaction.bwbhosting.com/Default.aspx?alias=idaction.bwbhosting.com/govdd>  
Address: 617 E. Second Street  
Des Moines, IA 50309

### **Protection and Advocacy Agency**

#### **Iowa Protection and Advocacy Services Inc.**

Phone: (515) 278-2502  
Toll free (800) 779-2502  
Fax: (515) 278-0539  
TTY: (515) 278-0571  
Toll free TTY: (866) 483-3342  
Email: [info@ipna.org](mailto:info@ipna.org)  
Website: <http://www.ipna.org>  
Address: 950 Office Park Rd., Suite 221  
West Des Moines, IA 50265

### **Client Assistance Program**

#### **Iowa Division of Persons with Disabilities, Client Assistance Program**

Phone: (800) 652-4298  
Website: [http://www.state.ia.us/dhrr/pd/client\\_assis\\_program/index.html](http://www.state.ia.us/dhrr/pd/client_assis_program/index.html)  
Address: Lucas State Office Building Second Floor  
Des Moines, IA 50319

### **Programs for Children with Special Health Care Needs**

#### **Child Health Specialty Clinics**

Phone: (319) 356-1117  
Toll free: (866) 219-9119  
Website: <http://www.uihealthcare.com/depts/state/chsc>  
Address: 100 Hawkins Drive, Room 247 CDD  
Iowa City, IA 52242-1011

TTY Services are available through Relay Iowa (711).

**State CHIP Program (health care for low-income uninsured children)**

**Hawk-i**

Phone: (800) 257-8563  
TDD: (515) 457-8051 or (888) 422-2319  
Website: <http://www.hawk-i.org>

**Telecommunications Relay Services for Individuals who are Deaf, Hard of Hearing or with Speech Impairments**

TTY: (800) 548-2546  
Phone: (800) 548-2547  
For national relay services, please visit <http://www.deafzone.com/relay/>.

**Regional ADA Technical Assistance Center**

**National Network of ADA Centers**

Phone: (800) 949-4232 (V/TTY)

**DBTAC-Great Plains ADA Center**

Phone: (573) 882-3600 (V/TTY)  
Toll free: (800) 949-4232 (Toll-free for IA, KS, MO & NE)  
Fax: (573) 884-4925  
Email: [ada@missouri.edu](mailto:ada@missouri.edu)  
Website: <http://www.adaproject.org>  
Address: 100 Corporate Lake Drive  
Columbia, MO 65203

**University Centers for Excellence in Developmental Disabilities**

**Center for Disabilities and Development, University of Iowa Hospitals and Clinics**

Phone: (319) 353-6900  
Toll free: (877) 686-0031 (voice)  
Website: <http://www.healthcare.uiowa.edu/cdd/index.asp>  
Address: 100 Hawkins Drive  
Iowa City, IA 52242-1011

**Technology-Related Assistance**

**Iowa Program for Assistive Technology (IPAT), Center for Disabilities and Development**

Phone: (319) 356-0550 (voice)  
Toll free: (800) 331-3027  
Toll free TTY: (877) 686-0032  
Website: <http://www.iowaat.org>  
Address: 100 Hawkins Drive, Room S295  
Iowa City, IA 52242-1011

**State Mediation System**

**Department of Education, Special Education**

Mediation Consultant  
Phone: (515) 281-5766  
Website:  
[http://www.iowa.gov/educate/index.php?option=com\\_content&task=category&sectionid=22&id=537&Itemid=587](http://www.iowa.gov/educate/index.php?option=com_content&task=category&sectionid=22&id=537&Itemid=587)  
Address: Grimes State Office Building

400 E 14th St  
Des Moines, IA 50319-0146

### **Special Format Library**

#### **Iowa Library for the Blind and Physically Handicapped**

Department's Phone: (515) 281-1333  
Contact Person's Phone: (515) 334-7231  
Toll free: (800) 362-2587  
Fax: (515) 281-1378  
TTY: (515) 281-1325  
Email: [Library@blind.state.ia.us](mailto:Library@blind.state.ia.us)  
Website: <http://www.blind.state.ia.us/Library>  
Address: 3900 76TH Street  
Urbandale, IA 50322

### **State Department on Aging**

#### **Iowa Department of Elder Affairs**

Phone: (515) 725-3333  
Toll free: (800) 532-3213  
TTY: (515) 725-3302  
Website: <http://www.state.ia.us/elderaffairs>  
Address: Jessie M. Parker Building  
510 E 12th Street, Suite 2  
Des Moines, IA 50319-9025

### **State Medicare and Medicaid**

#### **Iowa Department of Human Services, Division of Financial, Health and Work Supports**

Website: [http://www.dhs.state.ia.us/Consumers/Health/Medical\\_Insurance/WhatsAvailable.html#](http://www.dhs.state.ia.us/Consumers/Health/Medical_Insurance/WhatsAvailable.html#)

Please see the above website for the contact information of the field office nearest you.

#### **Medicare**

Phone: (800) MEDICARE  
Website: [www.medicare.gov](http://www.medicare.gov)  
Address: Centers for Medicare & Medicaid Services  
7500 Security Boulevard  
Baltimore, MD 21244-1850

### **Social Security Administration**

Phone: (800) 772-1213  
TDD service: (800) 325-0778  
Website: <http://www.ssa.gov>

Visit the website above for the location and phone number of the office in your city.

### **Veterans Affairs**

#### **Iowa Department of Veterans Affairs**

Phone: (515) 242-5331  
Toll free: (800) 838-4692  
Fax: (515) 242-5659  
Email: [info@idva.state.ia.us](mailto:info@idva.state.ia.us)  
Website: <https://www.iowava.org>  
Address: 7105 NW 70th Ave.  
Camp Dodge, Bldg. A6A

## **Organizations Especially for Parents**

### **Parent Training and Information Center (PTI)**

#### **Parent Training and Information Center of Iowa**

Phone: (515) 243-1713

Website: <http://www.askresource.org/pti.html>

Address: 321 East Sixth Street  
Des Moines, IA 50309

## **Other Disability-Related Resources**

### **Easter Seals Iowa**

Phone: (515) 289-1933

TTY: (515) 289-4069

Fax: (515) 289-1281

Website: [http://ia.easterseals.com/site/PageServer?pagename=IADR\\_homepage](http://ia.easterseals.com/site/PageServer?pagename=IADR_homepage)

Address: P.O. Box 4002  
Des Moines, IA 50333-4002

### **Community Information and Referral**

#### **2-1-1 Iowa**

Phone: 211

Website: <http://www3.irissoft.com/iowa>

#### **Statewide Independent Living Council (SILC)**

Phone: (713) 520-0232 (Voice/TTY)

Fax: (713) 520-5785

Email: [ilru@ilru.org](mailto:ilru@ilru.org)

Website: <http://www.ilru.org/index.html>

Address: 2323 S. Shepherd, Suite 1000  
Houston, TX 77019

See the above website for a list of independent living centers in Iowa.